

Product Change Notification

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| PCN number: PCN_RMS_20200903_EN | | Date: 2020.09.03 |
| Change description | | |
| Change type | 1. WebUI and CLI access functionality, additional IP and Ports. | |
| Detailed description | 2. RMS Proxy (access to HTTP(s) devices behind the router) will be moved to the RMS Connect section. | |
| | <p>1. In order to continue using WebUI access and CLI access functionality the following IP address and ports must be made accessible for the router: IP: 18.192.27.240 Ports: 20022, 20080, 23389.</p> <p>If you are using a Private network, these must be whitelisted by the Internet Service Provider. This change comes in order to greatly enhance and speed up the functionality by utilizing reverse SSH tunneling.</p> <p>2. RMS Proxy functionality becomes a part of RMS Connect package, which allows RDP, VNC or SSH access to devices behind routers via RMS. It will be monetized based on traffic usage.</p> | |
| Change implementation date | Major functionality and Utility improvement: RMS Connect, API. | |
| Product release date | September 10, 2020 | |

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| Change impact | |
| Risk Assessment | <p>1. WebUI and CLI access will not work unless the Internet Service Provider whitelists the following items. IP: 18.192.27.240 Ports: 20022, 20080, 23389</p> <p>2. You or your customers will have to subscribe to RMS Connect functionality. Otherwise, HTTP(s) access to devices behind the router will not be accessible.</p> |
| Suggested implementation plan | Please contact your sales representative regarding this issue, especially if you see potential obstacles regarding Whitelisting or a given timeframe. |

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| Acknowledgement of PCN receipt |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above. |